

Post & Telecom



Post Office

Royal Mail Group Limited

ROYAL MAIL GROUP LIMITED SCHEME IL3/2012

NOTE: [This note is not part of the Scheme]

The amendment to the Scheme that follows this Note is made under Section 89 of the Postal Services Act 2000 (as amended by the Postal Services Act 2011) and amends the Successor Postal Services Company Inland Letter Post Scheme 2001. This amendment to the Scheme, which comes into force on 30th April 2012, provides notification of changes to several services and amendments relating to compensation provisions.

ROYAL MAIL GROUP LIMITED INLAND LETTER POST SCHEME AMENDMENT (NO. 35) SCHEME 2012

Made.....13th April 2012
Coming into operation.....30th April 2012

Royal Mail Group Limited^a by virtue of the powers conferred upon it by section 89 of the Postal Services Act 2000^b and of all other powers enabling it including those under Schedule 12, paragraph 23(2) of the Postal Services Act 2011, hereby sets out the following Scheme:

Commencement, citation and interpretation

1. This amendment to the Scheme shall come into operation on 30th April 2012 and may be cited as the Royal Mail Group Limited Inland Letter Post Scheme (Amendment No. 35) 2012.

2. This amendment to the Scheme shall be read as one with the Successor Postal Services Company Inland Letter Post Scheme 2001^c (referred to as "the Scheme") as amended by:

- the Consignia plc Inland Letter Post Scheme Amendment (No.1) 2001^d
- the Consignia plc Inland Letter Post Scheme Amendment (No.2) 2001^e
- the Consignia plc Inland Letter Post Scheme Amendment (No.3) 2001^f
- the Consignia plc Inland Letter Post Scheme Amendment (No.4) 2002^g
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.5) 2002^h
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.6) 2003ⁱ
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.7) 2003^j
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.8) 2003^k
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.9) 2004^l
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.10) 2004^m
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.11) 2004ⁿ
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.12) 2004^o
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.13) 2004^p
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.14) 2004^q
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.15) 2005^r
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.16) 2005^s
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.17) 2005^t
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.18) 2005^u
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.19) 2006^v
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.20) 2006^w
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.21) 2006^x
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.22) 2006^y
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.23) 2007^z
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.24) 2008^{aa}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.25) 2008^{bb}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.26) 2009^{cc}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.27) 2009^{dd}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.28) 2010^{ee}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.29) 2010^{ff}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.30) 2010^{gg}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.31) 2011^{hh}
- the Royal Mail Group plc Inland Letter Post Scheme Amendment (No.32) 2011ⁱⁱ
- the Royal Mail Group Ltd. Inland Letter Post Scheme Amendment (No. 33) 2012^{jj}
- the Royal Mail Group Ltd. Inland Letter Post Scheme Amendment (No. 34) 2012^{kk}
- the Royal Mail Group Ltd. Inland Letter Post Scheme Amendment (No. 35) 2012^{ll}

3.A reference in this Scheme to the Successor Postal Services Company shall be read as a reference to Royal Mail Group Limited.

Contents

The references to paragraphs 45, 47, 48 and 49 shall be deleted so that the following services are no longer included under this Scheme:

- A letter held in Bond
- A Business Reply or Freepost Letter to and from the Channel Islands
- A Business Reply Letter to and from the Isle of Man
- A Freepost Letter

Part 1: Introduction

Paragraph 1.2 shall be amended so as to delete the words "Future Amendments will be published in the London, Edinburgh and Belfast Gazettes."

Paragraph 1.3 shall be amended so that the following (in italics) shall now be included: "...as previously amended and as further amended by this Amendment which is the Royal Mail Group Ltd Inland Letter Post (*Amendment No. 35*) Scheme 2012 IL3/2012."

10. Paying Postage and Fees

The following sub paragraph shall be deleted:

10.1.1

In addition the reference in paragraph 10.6 to “First Class, Second Class or Special Delivery on account postal services provided under this Scheme” shall delete the outdated reference to Special Delivery.

11. Postage Rates and Fees

At paragraph 11.2 the following words (in italics) will be added:

“Royal Mail may charge postage rates from time to time. A change to Postage Rates ..and the date..will come into effect..will be published in advance of the change *on the Royal Mail website.*”

16. Size and Weight Limits

At paragraph 16.2 the weight limit of 750g will be deleted and replaced with 1kg so that it reads, “A letter which exceeds *1kg* in weight may not be sent Second Class”

SPECIAL CONDITIONS

33. Recorded

At paragraph 33.7 the word “receipt” shall be deleted and the following words (in italics) shall be added in as follows:

“..where such a *signature or other proof of delivery* is not obtained, the letter may be dealt with or disposed of at the discretion of Royal Mail.”

40. Special Delivery

At paragraph 40.5 the word “receipt” shall again be deleted and the following words (in italics) shall be added in as follows:

“..where such a *signature or other proof of delivery* is not obtained, the letter may be dealt with or disposed of at the discretion of Royal Mail.”

45. A Letter Held in Bond

This paragraph shall be deleted in its entirety.

47. A Business Reply or Freepost letter

This paragraph shall be deleted in its entirety.

48. A Business Reply to and from the Isle of Man

This paragraph shall be deleted in its entirety.

49. Freepost or Unaddressed Letter to and from the Isle of Man

This paragraph shall delete all references to Freepost.

51. Compensation for a letter other than a special delivery letter

At paragraph 51.2 the following deletions (in square brackets) and additions will be made (in italics) as follows:

“The maximum compensation Royal Mail will pay if an ordinary letter or its contents are lost or damaged is the Actual Loss up to the cap of [100 times the cost of a first class letter stamp at its first weight step] *£46.*”

Schedule 1

Postage Rates and Fees

Paragraph 2 shall be deleted.

The tables at Paragraph 8 for First and Second Class rates shall be as follows:

FIRST CLASS

Format	Size	Weight (g)	Postage Stamp	Online Postage Mark	Payment Channel		PPI
					Smart Stamp Mark	Franked Mark	
Letters	Maximum 240 x 165mm 5mm thick	0-100	60p	60p	60p	44p	46p
Large Letters	Maximum 353 x 250mm 25mm thick	0-100	90p	90p	90p	66p	70p
		101 – 250	£1.20	£1.20	£1.20	92p	96p
		251 – 500	£1.60	£1.60	£1.60	£1.24	£1.28
		501 – 750	£2.30	£2.30	£2.30	£1.76	£1.80
Packets	Over 353mm long or 250mm wide or over 25mm thick	0-750	£2.70	£2.70	£2.70	£2.36	£2.50
		751 – 1000	£4.30	£4.30	£4.30	£3.29	£3.50
		1001 – 1250	£5.60	£5.60	£5.60	£4.57	£4.90
		1251 – 1500	£6.50	£6.50	£6.50	£5.38	£5.80
		1501 – 1750	£7.40	£7.40	£7.40	£6.18	£6.60
		1751 – 2000	£8.30	£8.30	£8.30	£6.89	£7.40
		2001 – 4000	£10.30	£10.30	£10.30	£9.00	£9.60
Each additional 2kg or part thereof	£3.50	£3.50	£3.50	£3.07	£3.30		

SECOND CLASS

Format	Size	Weight (g)	Postage Stamp	Online Postage Mark	Payment Channel		PPI
					Smart Stamp Mark	Franked Mark	
Letters	Maximum 240 x 165mm 5mm thick	0-100	50p	31p	33p	50p	31p

Large Letters	Maximum 353 x 250mm 25mm thick	0-100	69p	53p	57p	69p	53p
		101 – 250	£1.10	76p	80p	£1.10	76p
		251 – 500	£1.40	£1.01	£1.05	£1.40	£1.01
		501 – 750	£1.90	£1.43	£1.47	£1.90	£1.43
Packets	Over 353mm long or 250mm wide or over 25mm thick	0-750	£2.20	£1.92	£2.05	£2.20	£1.92
		751 – 1000	£3.50	£2.54	£2.70	£3.50	£2.54

Proof of Delivery

At paragraph 14 the words “hard copy” shall be added to the reference to “the fee for a hard copy Proof of Delivery..”

Special Delivery

At paragraph 20 the tables for stamped, Online Postage and Smartstamp fees and Franking fees shall be as follows:

Stamped, Online Postage & SmartStamp Fees

Weight of letter	Fee for maximum compensation up to £500	Fee for maximum compensation up to £1,000	Fee for maximum compensation up to £2,500
1-100g	£5.90	£6.90	£8.90
Over 100g-500g	£6.35	£7.35	£9.35
Over 500g-1kg	£7.55	£8.55	£10.55
Over 1kg-2kg	£9.75	£10.75	£12.75
Over 2kg-10kg	£24.50	£25.50	£27.50

Franking Fees

Weight of letter	Fee for maximum compensation up to £500	Fee for maximum compensation up to £1,000	Fee for maximum compensation up to £2,500
1-100g	£5.65	£6.65	£8.65
Over 100g-500g	£6.00	£7.00	£9.00
Over 500g-1kg	£7.10	£8.10	£10.10
Over 1kg-2kg	£8.90	£9.90	£11.90
Over 2kg-10kg	£23.35	£24.35	£26.35

The rates for Special Delivery Next Day with Saturday Guarantee shall be deleted entirely.

Schedule 2

The following definitions shall be deleted:

Business Reply Letter
Freepost Letter
Licence
Response Service
Response Service Letter
Unaddressed Letter

Schedule 3

Table 1 shall be amended so that the reference to all retail services now includes the clarification “All *untracked* retail services”. Similarly the cap for Loss, or Part Loss or Damage shall be amended so that the following sentence shall read:

“This compensation is subject to the maximum payable being the lower of Market Value of the item and £46.”

Table 2 shall be deleted entirely.

The words at paragraph 7.1.9 “...and Standard Parcels with enhanced compensation” shall be deleted.

Signed by Mark Waples for and on behalf of Royal Mail Group Limited

Date: 13th April 2012

(a) Royal Mail Group Ltd (a company registered in England and Wales under number 4138203) is a universal service provider as defined in section 4(3)(a) of the Postal Services Act 2000 and more recently in Part 3 of the Postal Services Act 2011. Royal Mail Group Ltd is the successor postal services company referred to in article 37(1) of the Postal Service Act 2000 (Commencement No.4 and Transitional and Savings Provisions) Order 2001 (2001/1148 (C.37)). It changed its name from Consignia plc on 4 November 2002 to Royal Mail Group plc and to Royal Mail Group Ltd on 2nd April 2007.

(b) 2000 c26

(c) The Post Office Inland Letter Scheme 2000 was amended, renamed the Successor Postal Services Company Inland Letter Post Scheme 2001 and treated as made under section 89 of the Postal Services Act 2000 by the article 37(1) of the Postal Services Act 2000 (Commencement No.4 and Transitional and Savings Provisions) Order 2001 (2001/1148(C37))

(d) Edinburgh Gazette, 29th June 2001, issue number 25040

(e) Edinburgh Gazette, 6th July 2001, issue number 25044

(f) Edinburgh Gazette, 23rd November, issue number 25124

(g) Edinburgh Gazette, 28th June 2002, issue number 25246

(h) Edinburgh Gazette, 17 January 2003, issue number 25358

(i) Edinburgh Gazette, 2 May 2003, issue number 25419

(j) Edinburgh Gazette, 21 November 2003, issue number 25535

(k) Edinburgh Gazette, 19 December 2003, issue number 25551

(l) Edinburgh Gazette, 26 March 2004, issue number 25603

(m) Edinburgh Gazette, 16 April 2004, issue number 25616

(n) Edinburgh Gazette, 24 September 2004, issue number 25708

(o) Edinburgh Gazette, 8th October 2004, issue number 25716

(p) Edinburgh Gazette, 22nd October 2004, issue number 25724

(q) Edinburgh Gazette, 17th December 2004, issue number 25756

(r) Edinburgh Gazette, 18th February 2005, issue number 25788

- (s) Edinburgh Gazette, 1st April 2005, issue number 25812
 (t) Edinburgh Gazette, 1st April 2005, issue number 25812
 (u) Edinburgh Gazette, 15th July 2005, issue number 25873
 (v) Edinburgh Gazette, 24th March 2006 issue number 26014
 (w) Edinburgh Gazette, 21st April 2006, issue number 26030
 (x) Edinburgh Gazette, 9th June 2006, issue number 26058
 (y) Edinburgh Gazette, 28th July 2006, issue number 26086
 (z) Edinburgh Gazette, 16th March 2007, issue number 26215
 (aa) Edinburgh Gazette, 14th March 2008, issue number 26419
 (bb) Edinburgh Gazette, 29th July 2008, issue number 26498
 (cc) Edinburgh Gazette, 27th March 2009, issue number 26608
 (dd) Edinburgh Gazette, 23rd October 2009, issue number 26699
 (ee) Edinburgh Gazette, 29th January 2010, issue number 26740
 (ff) Edinburgh Gazette, 19th March 2010, issue number 26761
 (gg) Edinburgh Gazette, 3rd December 2010, issue number 26874
 (hh) Edinburgh Gazette, 21st January 2011, issue number 26893
 (ii) Edinburgh Gazette 28th January 2011 issue number 26896
 (jj) Edinburgh Gazette 1st April 2011 issue number 26924
 (kk) Edinburgh Gazette 30th March 2012 issue number 27075
 (ll) Edinburgh Gazette 13th April 2012 issue number 27080

(26)

Royal Mail Group Limited

ROYAL MAIL GROUP LIMITED SCHEME IP2/2012

NOTE: [This note is not part of the Scheme]

The amendment to the Scheme which follows this Note is made under section 89 of the Postal Services Act 2000 (as amended by the Postal Services Act 2011) and amends the Successor Postal Services Company Inland Parcel Post Scheme 2001. This amendment to the Scheme, which comes into force on 30th April 2012 removes certain services from the Scheme and amends the compensation provisions available.

ROYAL MAIL GROUP LIMITED INLAND PARCEL POST SCHEME AMENDMENT (NO. 19) 2012

Made.....13th April 2012
 Coming into operation.....30th April 2012

Royal Mail Group Limited¹ by virtue of the powers conferred upon it by section 89 of the Postal Services Act 2000² and of all other powers enabling it in this behalf under the Postal Services Act 2011, hereby sets out the following Scheme:

Commencement, citation and interpretation

1. This amendment to the Scheme shall come into operation on 30th April 2012 and may be cited as the Royal Mail Group Limited Inland Parcel Post Scheme (Amendment No.19) 2012.

2. This amendment to the Scheme shall be read as one with the Successor Postal Services Company Inland Parcel Post Scheme 2001³ (referred to as “the Scheme”) as amended by:

- (a) the Post Office Inland Parcel Post Amendment (No. 1) Scheme 1990
 (b) the Post Office Inland Parcel Post Amendment (No. 2) Scheme 1991
 (c) the Post Office Inland Parcel Post Amendment (No. 3) Scheme 1992
 (d) the Post Office Inland Parcel Post Amendment (No. 4) Scheme 1993
 (e) the Post Office Inland Parcel Post Amendment (No. 5) Scheme 1993
 (f) the Post Office Inland Parcel Post Amendment (No. 6) Scheme 1993
 (g) the Post Office Inland Parcel Post Amendment (No. 7) Scheme 1994
 (h) the Post Office Inland Parcel Post Amendment (No. 8) Scheme 1996
 (i) the Post Office Inland Parcel Post Amendment (No. 9) Scheme 1997
 (j) the Post Office Inland Parcel Post Amendment (No. 10) Scheme 1998
 (k) the Post Office Inland Parcel Post Amendment (No. 11) Scheme 1999
 (l) the Post Office Inland Parcel Post Amendment (No. 12) Scheme 2000
 (m) the Consignia plc Inland Parcel Post (Amendment No. 1) Scheme 2001
 (n) the Consignia plc Inland Parcel Post (Amendment No. 2) Scheme 2001
 (o) the Consignia plc Inland Parcel Post (Amendment No. 3) Scheme 2002
 (p) the Consignia plc Inland Parcel Post (Amendment No. 4) Scheme 2002

(q) the Royal Mail Group plc Inland Parcel Post (Amendment No. 5) Scheme 2003

(r) the Royal Mail Group plc Inland Parcel Post (Amendment No. 6) Scheme 2003

(s) the Royal Mail Group plc Inland Parcel Post (Amendment No. 7) Scheme 2004

(t) the Royal Mail Group plc Inland Parcel Post (Amendment No. 8) Scheme 2004

(u) the Royal Mail Group plc Inland Parcel Post (Amendment No. 9) Scheme IP1/2005

(v) the Royal Mail Group plc Inland Parcel Post (Amendment No. 10) Scheme IP1/2006

(w) the Royal Mail Group plc Inland Parcel Post (Amendment No. 11) Scheme IP1/2007

(x) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 12) Scheme IP1/2008

(y) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 13) Scheme IP2/2008

(x) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 14) Scheme IP3/2008

(aa) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 15) Scheme IP1/2010

(bb) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 16) Scheme IP1/2011

(cc) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 17) Scheme IP2/2011

(dd) The Royal Mail Group Limited, Inland Parcel Post (Amendment No. 18) Scheme IP1/2012

(ee) The Royal Mail Group Limited, Inland Parcel Post (Amendment No. 19) Scheme IP2/2012

3. A reference in this Scheme to the Successor Postal Services Company shall be read as a reference to Royal Mail Group Limited.

Content Part 7

References in Paragraphs 25 and 34 to the Compensation Fee Parcel Service and Postal Packets on which compensation fees are paid shall be deleted.

In addition Schedule 4 relating to Compensation Fee Parcels shall be deleted.

Commencement and citation

At Paragraph 1.(3) the following text shall be added:

“The text set out below is this Scheme (as previously amended and as further amended here which is the Royal Mail Group Ltd Parcel Post Scheme (Amendment no. 19) IP2/12.”

Interpretation

The definition of Licence shall be deleted.

Application

At Paragraph 4.2 the following words (in square brackets) shall be deleted:

“Postal packets will be conveyed as Standard Parcels [or under the Compensation Fee Parcel Service”].

Rates of postage

At Paragraphs 5.1 and 5.6 all references to Schedules 3 and 4 shall be deleted.

At Paragraph 5.7 the following wording shall be deleted: